

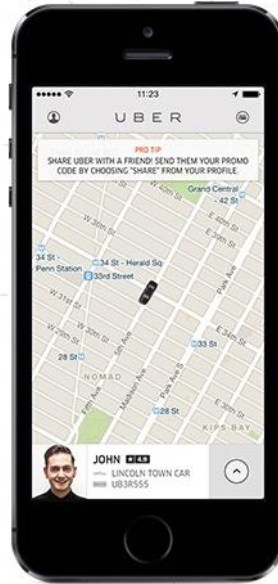
U B E R

Everyone's Private driver.



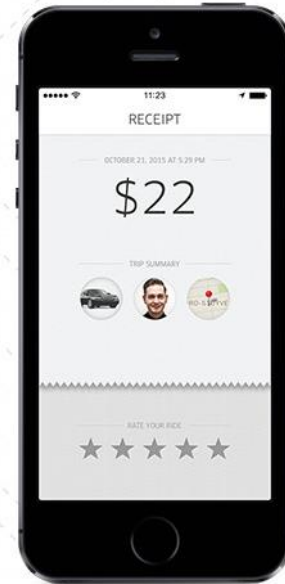
REQUEST

Tap to select location



RIDE

Sit back and relax, tell your driver your destination



RATE

Help us maintain a quality service by rating your experience

UBER BACKGROUND CHECKS

Whether it's UberBLACK, uberX or UberTAXI, in order to obtain the Uber phone with our software preloaded, all partners have to undergo a series of criminal background checks that go back a period of seven years.

The nationally accredited third party group that Uber currently utilizes to perform these background checks is called [Hirease, Inc.](#)

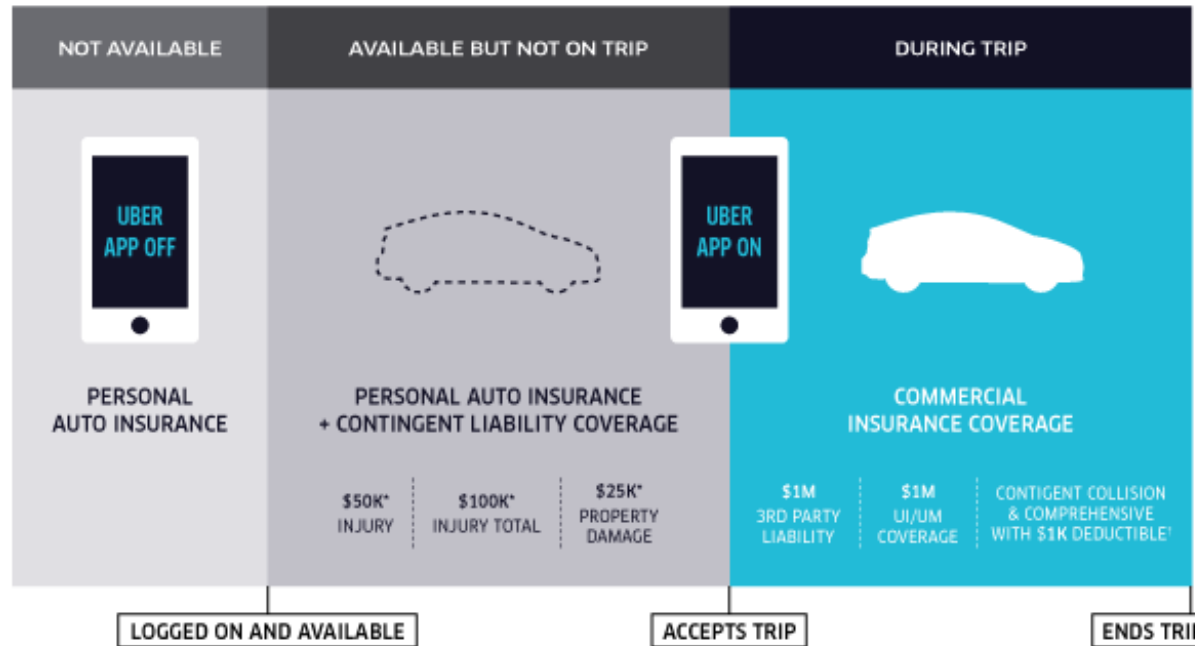
In addition to criminal background checks at the federal, multi-state and county levels, we also cross-check the National Sex Offender Registry and driver history reports.

For any of our partners to pass through the screening process, they must have the following criteria:

- No convictions for violent crimes, sexual offenses, or felonies in the past 7 years
- No convictions of theft or property damage in the past 7 years
- No drug or DUI charges in the past 7 years
- No severe driving violations such as hit-and-run, driving over 100 mph, driving on a suspended/revoked license, or driving on the wrong side of a divided highway
- No driving without insurance or suspended license charge in the past 3 years

RIDESHARING INSURANCE COVERAGE

Since February 2013, Uber has offered ridesharing as the lowest-cost, most reliable on-demand transportation alternative. Uber's ridesharing option, uberX, includes robust insurance coverage.






*PROVIDES BACK-UP COVERAGE WHEN/IF DRIVER'S PERSONAL AUTO INSURANCE DECLINES CLAIM

*PROVIDES COVERAGE IF DRIVER'S PERSONAL AUTO INSURANCE INCLUDES COLLISION COVERAGE; UP TO \$50K MAXIMUM (UPDATED 7/14/2014)

BEST-IN-CLASS INSURANCE COVERAGE

- \$1 million of liability coverage per incident. Drivers' liability to third parties is covered from the moment a driver accepts a trip to its conclusion. This policy is expressly primary to any personal auto coverage (it will not take precedence over any commercial auto insurance for the vehicle).
- \$1 million of uninsured/underinsured motorist bodily injury coverage per incident. In the event that another motorist causes an accident with an uberX vehicle and doesn't carry adequate insurance, this policy covers bodily injury to all occupants of the rideshare vehicle.
- \$50,000 of contingent comprehensive and collision insurance. If a driver holds personal comprehensive and collision insurance, this policy covers physical damage to that vehicle that occurs during a trip, for any reason, up to \$50,000 and with a \$1,000 deductible.
- No fault coverage (e.g., Personal Injury Protection) is provided in certain states at similar levels as limos or taxis in those cities.
- \$50,000/\$100,000/\$25,000 of contingent coverage between trips. During the time that a ridesharing partner is available but between trips, the driver is backed by an additional policy that covers driver liability for bodily injury up to \$50,000/individual/accident with a total of \$100,000/accident and up to \$25,000 for property damage. This policy is contingent to a driver's personal insurance policy. This policy meets or exceeds the requirements for 3rd party liability insurance in every state in the U.S.

COMPARISON: HOUSTON INSURANCE STANDARDS

| | uberX  | Houston Taxis  | Houston Citizen  |
|--------------------------------------|--|--|--|
| Coverage: Bodily Injury/person | \$1,000,000 combined limit | \$30K | \$30K |
| Coverage: Bodily Injury/accident | | \$60K | \$60K |
| Coverage: Property Damage | | \$25K | \$25K |
| Coverage: Uninsured Motorist | \$1,000,000 | Optional | Optional |
| Coverage: Between Trips | \$50/100/25K | \$30/60/25K | \$30/60/25K |
| Feedback requested after every ride? | Yes | No | N/A |
| 24/7 Feedback Review | Yes | No | N/A |

UBER AT THE AIRPORT

Issues and Solutions

- Work with each airport on creative solutions that meet their specific needs.
- Uber permits for driver activity at the airport.
- Use Uber technology to calculate fee assessments.
- Pick-up lanes and staging lots coordinated with airport.
- Insurance policies that protect drivers, riders, and airport.